

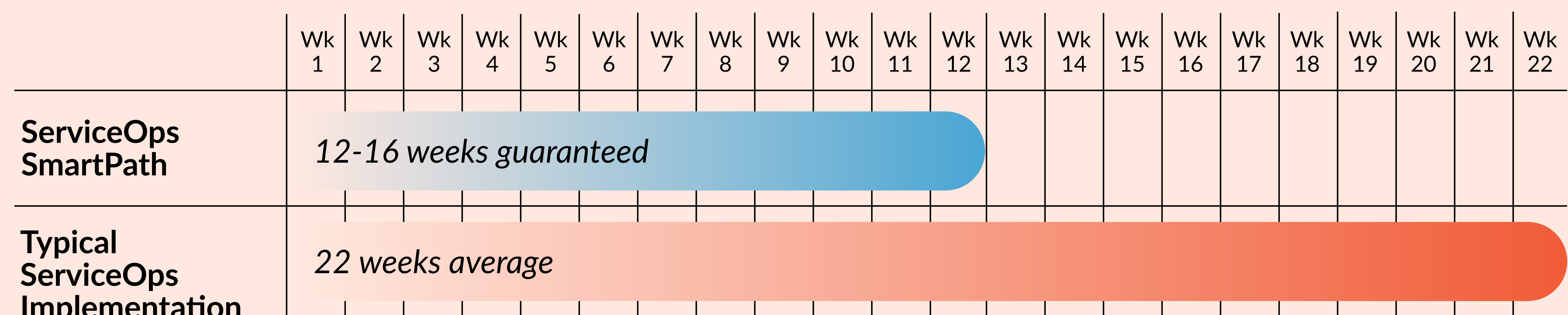


The **smartest, fastest way** to set the foundation for an **AI-driven Autonomous IT future** with ServiceNow

- ❗ Vast selection of capabilities
- ❗ Underqualified or outsourced teams
- ❗ Long implementation timelines
- ❗ Over customizations



DevOps Change Velocity



7 core work packages to launch your ServiceNow ServiceOps journey

Get only the essential capabilities you need to take on your ServiceNow Autonomous IT journey – no fluff.



Foundations

Implement your foundational instance properties so that you achieve unified navigation across Employee Center and Service Operations Workspace.

Incident Management

Deploy a robust Incident Management setup so that you can resolve disruptions quickly while minimizing impact on your business operations.

Service Catalog Management

Establish a structured Service Catalog so that your employees have easy, self-service access to a pre-defined set of services.

Change Management

Build automated change workflows so that you can increase change velocity while minimizing risk and ensuring governance.

Knowledge Management

Set up a centralized knowledge base so that your employees and agents can find answers and resolve issues faster.

CMDB Foundation

Implement and populate your CMDB with foundational CI classes so that you can empower and mature your core ITSM processes with the right data and AI.

Key Add-ons

Leverage standard reporting and integrate MS Teams so that you gain comprehensive insights and streamlined collaboration in a single platform.

ServiceOps SmartPath helps organizations see outcomes like:

- ✓ Central platform for AI-driven IT Services and Operations
- ✓ Improved cross-department collaboration
- ✓ Higher end user satisfaction scores
- ✓ Reduced operational costs
- ✓ Enhanced visibility and control of employee experience

With The Cloud People, you get:

Proven product expertise validated and awarded by ServiceNow's Product Line Achievement (PLA) and ServiceOps Specialization program

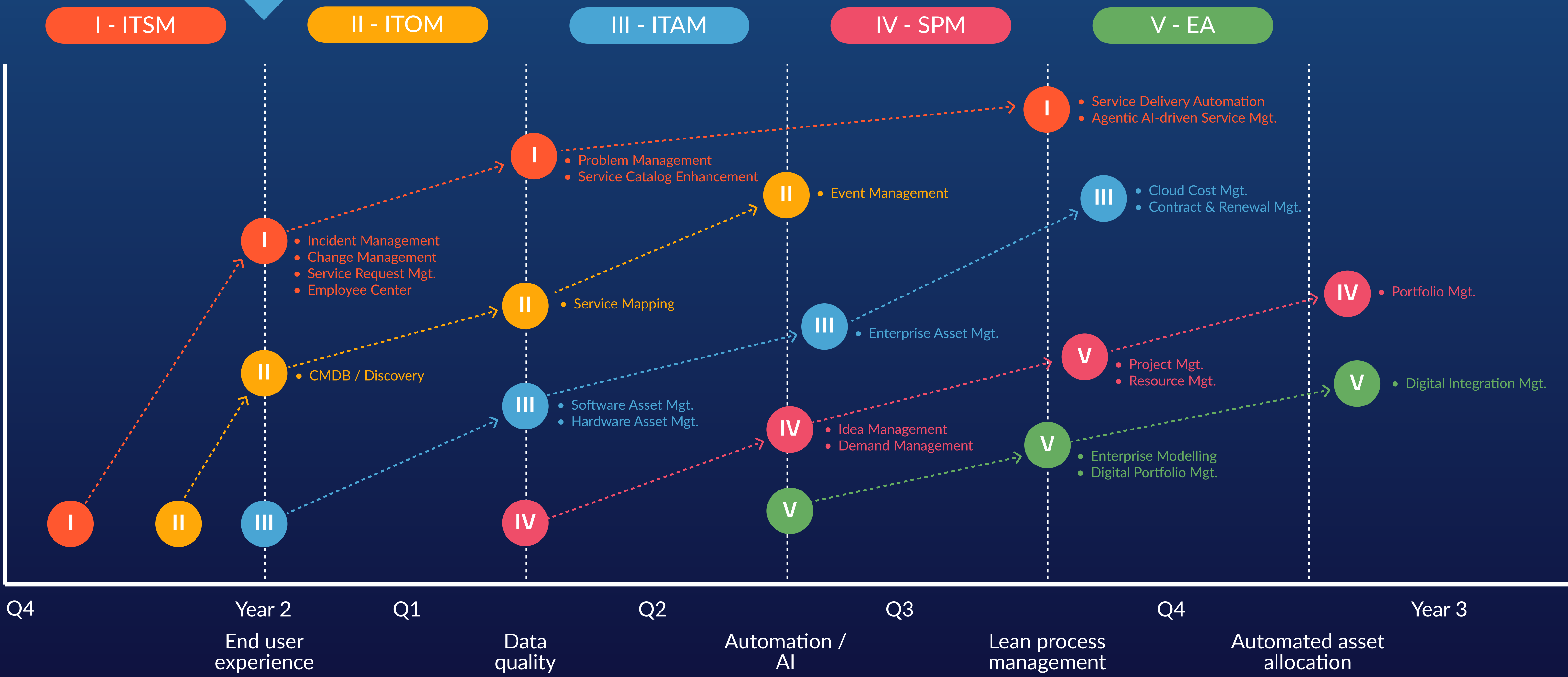
Access to proven success from numerous customer engagements with a satisfaction score (CSAT) above 4.7/5.0

Faster results driven by the time-to-value-centric SmartPath implementation methodology

In-depth knowledge from 350+ smart experts to leverage the power of the Now Platform in and beyond ServiceNow ITSM & ITOM

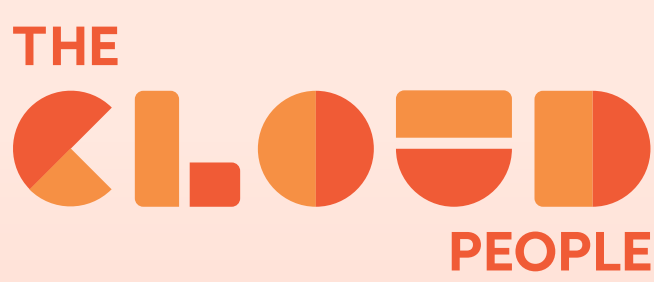


Start here!



ServiceOps SmartPath is just the beginning!

Once we get you started with essential, standard ITSM & ITOM functions to see value fast, our experts will help you craft a strategic roadmap to **take on your Autonomous IT SmartJourney!**



Ready to kickstart your Autonomous IT journey?

Learn more about how ServiceOps SmartPath can help you taking on your Autonomous IT journey by unifying your service desk, leveraging AI and delighting employees quickly.

Scan to visit our website:

