





The clear Blueprint for adopting ServiceNow AI with confidence



Where to start?

Ready to embed Al into every corner of ServiceNow - but need help making it reality?



Reaching your ServiceNow AI goals isn't easy — and many organizations fall short.

- Do you have the right data and licenses to leverage Al?
- Are you equipped to govern AI responsibly?
- Is the ServiceNow AI starter pack the right choice?

It doesn't have to be complicated!

Start here

SmartForward Al

SmartForward AI helps you launch your ServiceNow AI journey—ensuring targeted investments, prioritizing user needs, and providing a clear roadmap to maximize the value of AI integration!



5 core assessment items

Benefit from a pre-defined assessment and planning approach perfected by our team of experts.



Readiness assessed in 2 weeks

Save time and money by evaluating the right boundaries and focusing on only what you need.



Clear outcomes & low-risk approach

No scope creep or surprises

— just quick insights
delivered on predefined
goals.



The 5 core assessment items to launch your ServiceNow Al journey

With our pre-defined core items, you get insights, guidance and a actionable roadmap for success.

What you'll get

User Expectations

We analyze end-user requirements to get a understanding of how Al solutions must perform

Platform Delta

We evaluate your current ServiceNow subscriptions and data against planned Al functionalities

Al Strategy Compass

We assess your current structure, roles, and ways of working to ensure successful Al adoption.

Use Case Prioritization

We systematically assess and rank potential ServiceNow AI use cases against defined criteria

Al Roadmap Alignment

We will provide and align an integrated plan with prioritized ServiceNow Al initiatives

Why SmartForward AI?

SmartForward Al. The outcomes you can expect working with us:

- A clear starting point justify your investment
- Fast execution proven roll out planning
- Sustainable value Al tuned to your processes
- Expertise that matters strategic Al Advisory

SmartForward



SmartForward AI is just the beginning. We guide you to your final AI destination. Guided AI pilot

Al SmartPilot

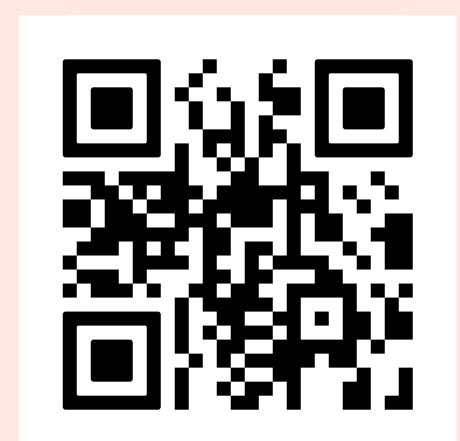
Guided Al pilot to
explore, validate, and
build Al confidence

NowAssist SmartPath

Rapid Now Assist implementation for technically ready teams

Whats next?

Scan to visit our website:



Let's co-create your Al future, - get in touch today!













